

FSA Program Metric - November 2003

This Report will display the number of Help Desk calls, emails, and voicemails per FSA program that come into FMS for the month.

FSA / ED Program	Total Issues Opened for November	Total Issues Closed for November	Issues Remaining Open
CBS	0	0	0
CMDM	0	0	0
COD	0	0	0
DLC	0	0	0
DLO	0	0	0
DLS	0	0	0
ED Budget	0	0	0
ED CFO	0	0	0
FFEL DCS	0	0	0
FFEL GA/VFA	2	2	0
FMS	97	97	0
Forms 2000	0	0	0
FP Datamart	0	0	0
FSA CFO	0	0	0
FSA Rep/Bdgt	0	0	0
FSA/ED Treas	0	0	0
LaRS/LAP	110	110	0
LEAP/SLEAP	0	0	0
Other	0	0	0
PELL	0	0	0
TOTAL	209	209	0